

## JCT Problem Solving

You will need an up-to-date version of Adobe Acrobat download your JCT contract.

The JCT Homeowners Contracts PDF are designed to function through Adobe Reader only. Any customer with Apple software must download Adobe even if they have Preview and Prompt the contract to open in Adobe Reader as Preview is usually the default reader on a Mac.

If the options to print and save are not responding, it means that the file was not opened using Adobe Reader in at least one instance and the file is corrupted.

It is necessary to download a new copy of the file and prompt it to open with Adobe Reader. Most computers have other default readers and it is necessary to right-click on the file and choose the option Open With > Adobe Reader.

The files might also be corrupted if used on a tablet as they are only compatible with desktop PCs and Macs.

After ensuring the correct reader is used, please fill in at least the first page with no abbreviations and the file will allow you to print as many drafts as you wish.

The printing and saving options are located on page 6 of the contract, once you select Print Final Copy, the file will lock and no further changes will be possible.

If the contract is opened in a PDF reader that is not Adobe Reader DC or above the file will become corrupt.

Corruption can cause issues with editing, saving or printing.

You will need to delete the contract as it is now corrupt. Even if it is now opened with Adobe Reader they will continue to receive the printing issue.

You will need to re-download the contract and make sure it is opened in Adobe Reader DC or above.

Please note some computer operating systems have default PDF readers that are not Adobe and therefore not compatible to use for the JCT Homeowners Contract, please ensure the contract file is prompted to open in Adobe. The default PDF reader on a mac is Preview.

You must complete Page. 2 (with no abbreviations) and accept the terms on Page.6, you can then print as many drafts as you want. Once you print the final copy, the contract will lock and you can no longer make amendments.